

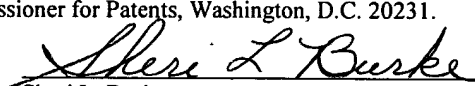
D. Johnson  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No.: Not Yet Received (Filed Contemporaneously with Application)  
Filing Date: June 14, 2000  
Applicant: Pirasteh et al.  
Entitled: METHOD AND SYSTEM FOR PROCESSING  
TELEPHONE CALLS BY IVR



Assistant Commissioner for Patents  
Washington, D.C. 20231

CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.10	
"Express Mail" Number: EL622261208US	Date of Deposit: June 14, 2000
I hereby certify that this correspondence is being deposited with the U.S. Postal Service as U.S. Express Mail in an envelope addressed to BOX [PATENT APPLICATION], Assistant Commissioner for Patents, Washington, D.C. 20231.	
 Sheri L. Burke	

Sir:

**INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §§ 1.97-1.98**

As authorized and encouraged under 37 CFR §§ 1.97-1.98 and the provisions of MPEP §§ 609 and 707.05 (b), Applicant(s) submits herewith certain patent references, publications and/or other information which the Patent and Trademark Office may wish to consider in examining the above-identified patent application. The references and information are listed below and on attached form PTO-1449.

### U.S. PATENTS

U.S. PATENT NUMBER	INVENTOR(S)
5,179,585	MacMillan, Jr. et al.
5,243,643	Sattar et al.
5,255,305	Sattar
5,416,830	MacMillan, Jr., et al.
5,479,487	Hammond
5,572,570	Kuenzig
5,737,393	Wolf et al.
5,870,464	Brewster et al.
5,966,695	Melchione et al.
6,011,844	Uppaluru et al.

### FOREIGN PATENT DOCUMENTS

COUNTRY	PATENT NO.	INVENTOR(S)
None		

### OTHER DOCUMENTS

1. None

A copy of each document is included for the express purpose of providing the Patent and Trademark Office with ample opportunity to evaluate the same and arrive at an independent assessment of the materiality of each, if any, to the examination of the above-identified application.

In reviewing the enclosed copies of the above documents, the Examiner is instructed to ignore any underscoring or highlighting which may have been done because such markings may or may not have any relationship to the subject matter of the above-identified application. The copies

being submitted with this Information Disclosure Statement are the best copies available at this time.

The identification of any document herein is not intended to be, and should not be understood as being, an admission that each such document, in fact, constitutes "prior art" within the meaning of applicable law.

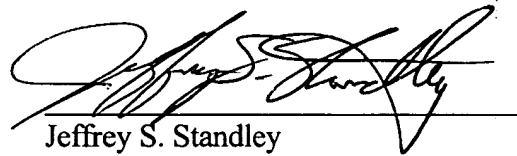
Applicant(s) respectfully requests that the documents cited herein be made of record in the normal manner and that such documents appear on the printed patent as being considered and made of record.

Respectfully submitted,

Date:

6/14/00

By:



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